

WHAT SELLS BEST?

Encore is known for its selection of “one-of-a-kind” items! That said, it is helpful to see what sells best.

- Jewelry (especially gold, sterling and estate pieces)
- Small furniture pieces
- Designer handbags
- Home decor items (think unique and eclectic)
- Vintage decor and accessories
- Kitchen accessories

Encore carefully analyzes trends and listens to what are customers are asking for. A comprehensive list of items we may not consign is available on our website and at each consigning station

RECLAIMING POLICIES

Encore consignors may reclaim unsold items

Monday - Thursday, 9:30am - 2pm

**THERE ARE NO RECLAIMING HOURS ON
FRIDAY OR SATURDAY.**

- Any items remaining in the store after 2pm Thursday will be considered Encore property and may be disposed of by any means we determine appropriate.
- Using the list of unsold items, it is the consignor’s responsibility to locate the items and bring them to a central area for processing.
- If an item cannot be located, and it is priced at \$10 or more, it will be marked missing.
- **The Encore Shop assumes no responsibility for unlocated items or for any loss due to theft, damage or other uncontrollable events.**

The consigning process is a collaborative effort between the consignor, Encore volunteers and the Encore staff. Your cooperation is appreciated. Any questions or concerns you may have can be brought to the attention of management at any time.

Buying and selling of goods or soliciting of any kind is **strictly prohibited**. Violations will result in loss of consigning privileges.

DONATIONS

All donated items are gratefully accepted but must conform to all consignment policies. Donation forms are available and should be completed when the donation is made. Any valuation for tax purposes is the responsibility of the donor. The form is invalid without an authorized staff signature.

Thank you for your support of the Kennett Square Branch of the Women’s Auxiliary to Chester County Hospital.

THE ENCORE

UPSCALE CONSIGNMENTS

Hours:

Monday-Saturday: 9:30am to 4pm

1056 East Baltimore Pike, Kennett Square, PA 19348
Mailing Address: P.O. Box 36, Mendenhall, PA 19357
610-388-6269 | WWW.ENCORESHOP.ORG



**Consign at
Encore**

Monday

Wednesday

Thursday

**9:00am Until Numbers are Gone
Numbers Available by 8:45am**

September 18, 2017
Drop-Offs Accepted Daily
9am – 3pm
(Some Restrictions Apply)

ALL PROCEEDS BENEFIT
CHESTER COUNTY HOSPITAL

THE PROCESS

• STEP #1 •

Select items which are clean, shined and in working condition. All clothing items must be pressed and on hangers.

• STEP #2 •

When you arrive at Encore, receive your number (or pick the next number hanging). At times, there may be a wait.

• STEP #3 •

When your number is called, you will work with Encore volunteers and staff to examine your items and price them. *Note: If you have clothing, it will be processed at the back entrance. Watch for your number to bring in clothing.*

• STEP #4 •

Your inventory list will be emailed to you. Please note the final sale date as unsold items will have to be reclaimed by that date. *Our reclaiming policies are outlined in this brochure.*

• STEP #5 •

Checks are issued monthly and will be available at Encore between the 5th and 21st of the month. After that time, your check will be mailed.

THE DETAILS...

- Encore consignors receive 62% of the selling price; the Chester County Hospital Foundation receives 38%.
- Items remain on the selling floor for 4 weeks. Unsold merchandise prices are reduced 20% during the last week.
- **Annual registration fee is \$20 for operating year—September to June.**
 - » Consign once a week (30-50 items) depending on inventory levels
 - » Consign a maximum of 20 clothing items in a four-week period
 - » Approvals may be required for lamps, pictures and small furniture items. **Furniture and large items requiring significant space must be approved in advance. Photos will help us determine if it is an item we can display.**
- **\$3** will be collected each time you consign.
- In a hurry? **EXPRESS CONSIGNMENTS** are offered for five items or less during regular consignment hours. You may bring *Express Consignments* up to three times a week. **Items must be valued at \$10 or more.**
- **DROP OFF CONSIGNMENTS:** Drop off up to 25 items daily between 9am and 3pm. Your items will be processed within 24 hours. Inventory lists will be emailed and any items we cannot consign will be donated.
- **CASH FOR CLOTHING**—We offer “on-the-spot” cash for women’s clothing and accessories. Our quality standards still apply.
- **Clothing & Shoes**
 - » Mint condition clothing—pressed and on hangers
 - » Current selling season
 - » Shoes are cleaned, shined and show no sign or excessive wear
 - » Purchased new within the past three years
 - » Items from better departments stores and retailers are preferred
 - » Lingerie and sleepwear – Only new items with original tags
 - » **All clothing which smells of smoke, mothballs or mustiness will automatically be returned.**
- **Household and Furniture Items**
 - » Cleaned or polished
 - » In working order
 - » Appliances are new and in unopened, original packaging
- **Books**
 - » We will consider coffee table, children’s books and cookbooks.
 - » Books must be current—Printing dates 2010 and later
- **Holiday Items**
 - » Holiday items will be accepted 4-6 weeks prior, depending on the holiday. Dates will be posted in the consignment area.
- **Items containing food are not accepted**
- **All items are consigned at the discretion of management.** Policies and regulations are subject to change without notice.